



Doing Business with Prime Contractors and the Jet Propulsion Laboratory

Presented by
The Federal Technology Center





Agenda

- Getting Ready for Federal Contracts and Subcontracts
- SBA Programs and Certifications
- Marketing to Primes
- Responsiveness
- Responsibility
- Evaluation Factors





Agenda (Cont.)

- Jet Propulsion Laboratory (JPL) Overview
- What Does JPL Buy?
- Who Does JPL Purchase From?
- JPL Mandatory Pre-Qualification Criteria
- Policies and Procedures
- Your Process
- Contract Administration
- Websites





Getting Ready for Federal Contracts and Subcontracts

- Obtain a Data Universal Number System (DUNS) number
 - Contact Dun and Bradstreet
 - Call (866) 705-5711
 - http://www.dnb.com





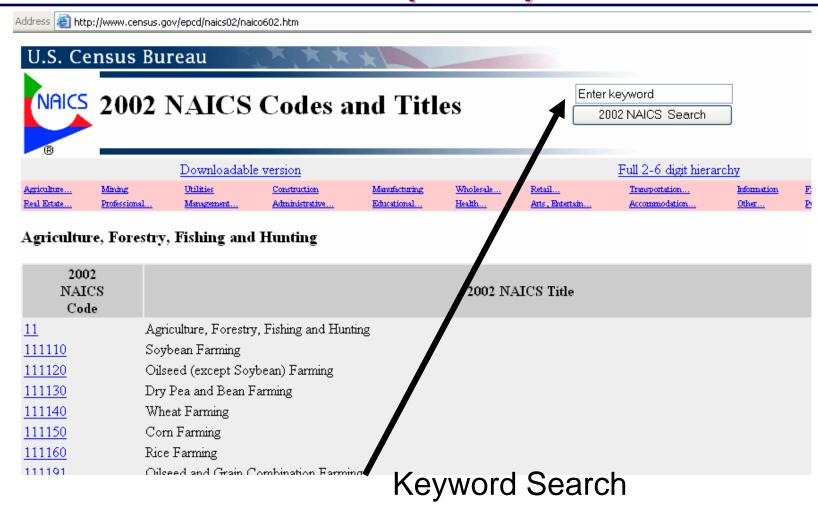
Getting Ready for Federal Contracts and Subcontracts (Cont.)

- Research your North American Industry Classification System (NAICS) Codes
 - http://www.census.gov/epcd/naics02/naico602.htm
 - Has keyword search capability
 - Has cross-reference to Standard Industrial Classification (SIC) Codes
 - NAICS and SIC Code Size Standards
 - http://www.sba.gov/size/indextableofsize.html





Getting Ready for Federal Contracts and Subcontracts (Cont.) - NAICS







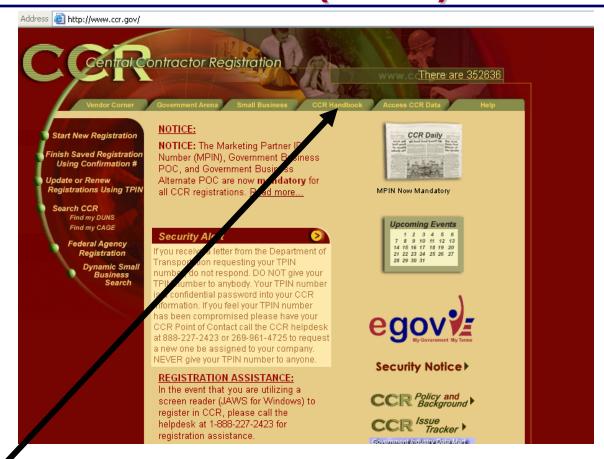
Getting Ready for Federal Contracts and Subcontracts (Cont.) - CCR

- Register in Central Contractor Registration (CCR)
 - http://www.ccr.gov
 - All federal agencies require this on-line registration
 - Download the Handbook
 - A Commercial And Government Entity (CAGE) code will automatically be assigned by CCR
 - Do not forget to complete the small business profile
 - SBA PRO-Net no longer exists
 - CCR has a "Dynamic Small Business Search" capability





Getting Ready for Federal Contracts and Subcontracts (Cont.) - CCR



Click here and download handbook





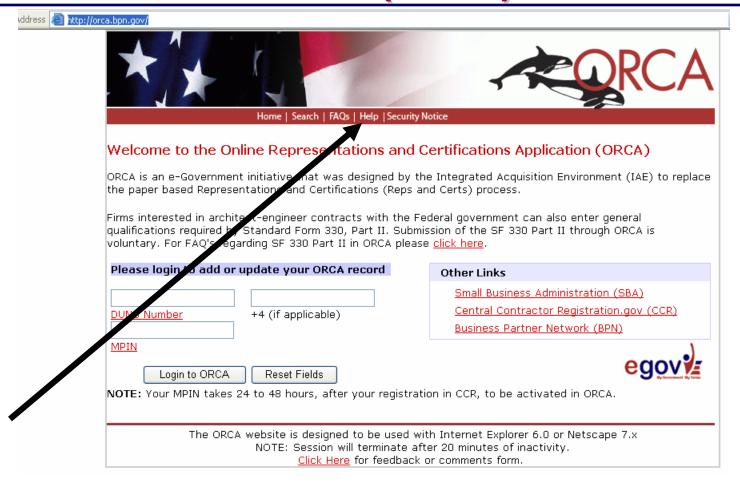
Getting Ready for Federal Contracts and Subcontracts (Cont.) - ORCA

- Complete Online Representations & Certifications Application (ORCA)
 - Replaces the paper "Representations and Certifications (Reps and Certs)" process
 - http://orca.bpn.gov/
 - Click on "Help" for the handbook





Getting Ready for Federal Contracts and Subcontracts (Cont.) - ORCA



www.TheFTC.org





Getting Ready for Federal Contracts and Subcontracts (Cont.) - ORCA





Help Menu

- ORCA Background
- Frequently Asked Questions (FAQ)
- ORCA Handbook
- ORCA Quick Reference Guide

Assistance

Click Here to contact ORCA Help Desk

NOTE: Your MPIN takes 24 to 48 hours, after your registration in CCR, to be activated in ORCA.

Dun & Bradstreet (D&B)

Help finding your DUNS number - 866-705-5711

CCR Assistance Center - rac@dlis.dla.mil

Click Here for MPIN instructions.

<u>Procurement Technical Assistance Center (PTAC)</u> PTA Centers are a local resource available that can provide assistance to business firms in marketing products and services to the Federal, state and local governments.





Getting Ready for Federal Contracts and Subcontracts (Cont.) - SBA Programs

Business Program	Cert?	Set-asides?	SBA Goal
Small Business	No	Yes	21%
Small Disadvantaged	Yes	No	7%
8(a) Program	Yes	Yes	3.5% ¹
HUBZone ²	Yes	Yes	3%
Service-Disabled Veteran	No	Yes	3%
Women-Owned	No	No	6%

¹ 50% of SDB

Note: Subject to review and change

² Historically Underutilized Business Zone





Getting Ready for Federal Contracts and Subcontracts (Cont.)

- Do your research
 - Websites
 - Trade associations
- Contact Primes' Business Opportunities Offices
- Request to be on bidders or proposers lists
- Attend and network at outreach conferences and seminars





Marketing to Primes

- Do your homework!
 - What does the prime do?
 - What products or services do they need?
 - How can you <u>specifically</u> support those needs?
 - Do they have subcontractors in place that you could sub to? ("second-tier" subcontractor)
- Market to your capabilities and be focused
- Then discuss your small business status and any certifications you may have

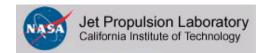




Subcontracting Plans

- Required for Large Businesses when
 - Negotiated or Sealed Bidding acquisitions are expected to exceed \$500,000 for goods/services, or \$1,000,000 for construction
- Separate goals for each small business type
- Failure to make a good faith effort may result in a determination of "breach of contract"
- FAR 19.702(a)(1) and (a)(2)
- FAR 19.704 has complete subcontracting plan requirements





Subcontracting Plan Content

- Estimated amount of all contracting
 - Subcontracting to large businesses (\$ and %)
 - Subcontracting to small businesses by category (\$ and %)
- List of products and/or services to be subcontracted and the type of business used
- Description of outreach efforts
- Caution to Primes
 - Be sure to verify your subcontractor's size status!





Responsiveness

- You must address <u>all</u> mandatory qualification criteria
- You must meet all solicitation requirements
 - Closing date and time
 - Number of copies
 - Management, technical, cost, past performance solicitation requirements
 - Mandatory format requirements including page limitations
 - Solicitation and website terms and conditions





Contractor's Responsibility

- Satisfactory past performance record
- Necessary capabilities, experience, and skills
- Adequate financial resources or ability to obtain
- Production, construction, technical equipment, and facilities or ability to obtain
- Record of integrity, good character, and reputation





Evaluation Factors

- Specified in the solicitation
 - Pay attention to detail
 - Make your "propose/no propose" decision
 - RFP: Source Evaluation and Selection Process
- Consist of
 - Lowest price
 - Best value to the Prime
 - Weighted value (such as source selection)
 - Other





Common Errors Made by Subs

- Following <u>verbal</u> directions given by those without privity (authority)
- Ignoring contractual time limits or requested time limits
- Blaming other subs, suppliers, and prime contractor
- Failure to manage lower tier subs
 - Subcontractor's subs
- Inadequate documentation





Subcontract Issues – Be Aware!

- Your prime contractor's requirements usually "flow down" to you
 - Clauses
 - Certified payroll
 - Quality control and other inspections
 - Certifications
 - Work plans (including subcontract management plans)
- Your prime contractor will need you to comply well in advance of their contractual deadline, in order to incorporate your information in their reports





Doing Business with the Jet Propulsion Laboratory (JPL)

- Federally funded Research & Development (R&D) Center and is a division of the California Institute of Technology (Caltech)
- Located in Pasadena, California
 - Approx. \$800M in annual subcontract and purchase order commitments
- Lead R&D center for robotic space exploration for National Aeronautics and Space Administration (NASA)





JPL Acquisition Division

- Responsible for all subcontract and purchase order commitments
- Responsibilities divided among
 - Commodity Purchasing
 - Service and Support Subcontracts
 - University Subcontracts
 - Flight Project Subcontracts
 - Business Opportunities Office
- http://acquisition.jpl.nasa.gov/default.htm





What Does JPL Buy?

- Commodities of all types
- Computer hardware, software, and IT systems
- Test equipment and tools
- Chemicals and lab supplies
- Building supplies
- Services
- Consultant agreements
- Science investigations





What Does JPL Buy? (Cont.)

- Subcontracted support services
- Construction and facilities management
- Technology and application programs
- Basic research and development studies
- Instrumentations
- Spacecraft and assemblies
- Spacecraft systems and subsystems





JPL Business Opportunities Office

- Responsible for all small business
- Responsible for outreach conferences and symposiums
- Ensures all small businesses have equitable opportunities to compete for subcontracts
- Contact Tom May and his staff at
 - (818) 354-2121
 - thomas.h.may@jpl.nasa.gov
- http://acquisition.jpl.nasa.gov/boo





Who Does JPL Purchase From?

- Large Businesses
- Small Businesses
 - Woman-Owned
 - Small Disadvantaged
 - HUBZone
 - Service Disabled Veterans
- Business Historically Black Colleges and Universities





JPL Mandatory Pre-Qualification Criteria

- To have an eligible proposal for consideration in a source selection
 - Within the last 18 months prior to RFP issue date employed a minimum of 50 bona fide employees in similar JPL labor categories
 - Have financial resources capable of making payroll equivalent to \$2M for a period of 3 months
 - Be able to meet and certify to the NAICS specified in the RFP

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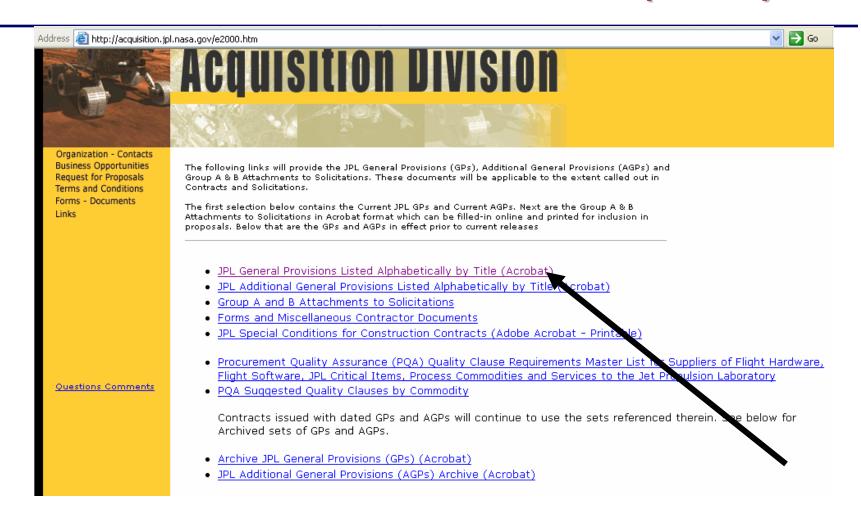
JPL Terms and Conditions

- May be called out in solicitations and contracts by reference
 - JPL General Provisions
 - JPL Additional General Provisions
 - Group A and B Attachments to Solicitations
 - Forms and Miscellaneous Contractor Documents
 - JPL Special Requirements
- http://acquisition.jpl.nasa.gov/e2000.htm

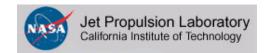




JPL Terms and Conditions (Cont.)







JPL Terms and Conditions (Cont.)



Acquisition Division

Organization - Contacts Business Opportunities Request for Proposals Terms and Conditions Forms - Documents Links

This page Contains the **JPL General Provisions (GPs)** in a screen and Printable format. These documents will be applicable to the extent called out in Contracts and Solicitations. This page uses Adobe Acrobat PDF technology which can be freely obtained at the link at the bottom of the page. Updated January 2005

Architect-Engineer Contract

Commercial Items or Services Contract

Cost-Reimbursement without Fee with an Educational Institution

Cost-Type Contract

Fixed-Price Construction Contract

Fixed-Price Non-Research and Development Contract

Fixed-Price Research and Development Contract

Labor-Hour - Time-and-Material Contract

Real Estate Leases Contract

Research Support Agreement

Time and Material for Construction





Your Process

- Research
 - Understand the JPL and Federal marketplace
 - Identify products or services required by JPL and other Federal Primes
 - Do your homework
- Read and understand advertised requirements
 - Fed Biz Opps
 - JPL and NASA
- Use a bid-matching service





Your Process (Cont.)

- Respond to Request for Information (RFI) or Letters of Interest
- Respond fully and within the time requirements
- Request, download, or print solicitations
- Use agency libraries
- Understand all on-line referenced documents
- Understand the type of contract identified in the solicitation
 - Labor hour, T&M, fixed price, cost reimbursement, indefinite-delivery, etc.





Your Process (Cont.)

- Reply to the complete solicitation and its attachments
 - Know the award criteria and weights
 - Attend pre-proposal/bid conferences
 - Be responsive to all solicitation and amendment requirements
 - Complete all forms
 - Build a requirements matrix and verify compliance
 - Pay attention to all details and instructions
 - Be organized and show you understand the requirement
 - Be responsible
 - Submit a fair and reasonable price





Your Process (Cont.)

- Contract Award
 - Rejoice when you win now perform
 - Most important question is
 - What does the contract or purchase order require?
 - Know and communicate with the Prime's contracting officer or agent





Contract Administration

- Attend post award conferences or kickoff meetings
 - Depends upon complexity of the contractual action
 - Achieve a clear and mutual understanding of all contract requirements
 - Identify and resolve any potential problems
 - Introduce your team to the Prime's team





Contract Administration (Cont.)

- Meet all delivery requirements
 - Develop a schedule of deliverables
 - Including requirements in the terms and conditions
- Comply with all changes and modifications to the contract
- When submitting invoices pay attention to details
 - Verify line items, quantities, \$, hours, rates, and double check calculations, include required number of invoice copies





Contract Administration (Cont.)

- Complete all contract requirements and close-out contracts and purchase orders
 - If contract has an audit requirement
 - Cooperate with auditor
 - Ensure subcontractors also cooperate with auditor's requests
 - Verify contract physically complete
 - Maintain excellent documentation
 - Comply with record retention requirements





Websites are Valuable Tools

- JPL Home Page
 - http://www.jpl.nasa.gov/
- JPL Acquisition Division
 - http://acquisition.jpl.nasa.gov/default.htm
- JPL Business Opportunities Office
 - http://acquisition.jpl.nasa.gov/boo
- JPL Terms and Conditions
 - http://acquisition.jpl.nasa.gov/e2000.htm





Websites are Valuable Tools (Cont.)

- NASA
 - http://www.nasa.gov/
- Federal Acquisition Regulation (FAR)
 - http://farsite.hill.af.mil/vffara.htm
 - http://www.acqnet.gov/far/
- NASA FAR Supplement
 - http://farsite.hill.af.mil/vfnasaa.htm





Websites are Valuable Tools (Cont.)

- Dun and Bradstreet (DUNS)
 - http://www.dnb.com
- Central Contractor Registration (CCR)
 - http://www.ccr.gov
- Federal Business Opportunities
 - http://www.fedbizopps.gov
 - Go to Find Business Opportunities
 - Type in NASA or JPL into search engine
 - On next screen review prime and subcontractor opportunities
- Small Business Administration (SBA)
 - http://www.sba.gov/





The Federal Technology Center (The FTC)

- Not-for-profit organization public benefit corporation
- Promotes economic development by helping small businesses successfully compete for federal, state, and local government contracts

www.TheFTC.org

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The FTC Service Area







Services from The FTC

- One-to-one Counseling free
- Certification Information free
- Training free
- Assistance with GSA schedules free
- Bid-Matching Service \$199 a year





How to Reach The FTC

Points of Contact

Jack Toney – Director

Nicole Arnold – Counselor, Instructor, Program Analyst

Carol Bowyer – Senior Counselor, Instructor

Bill Teeple – Senior Counselor, Instructor

Laura MacNevin – Program Assistant

Bob Lane - Business Consultant

Jayne Murnane – Business Consultant

Perry Sloan – Business Consultant

A.B. Bonner – Business Consultant





How to reach us

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Thank You!

Questions - Comments